



## Nondiscrimination Notice

Rio Grande and Mineral County Department of Social Services does not discriminate based on race, color, ethnic or national origin, ancestry, age, sex, gender, sexual orientation, gender identity and expression, religion, creed, political beliefs, or disability. The Department does not discriminate in employment, admission or access to, treatment or participation in, or receipt of the services and benefits under any of its programs, services and activities.

The county department provides:

- Free aids and services for individuals with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats
- Free language services for individuals whose primary language is not English, such as:
  - Qualified foreign language interpreters
  - Information written in other languages

If you believe the county department has failed to provide these services or discriminated in another way, you can file a grievance with the Civil Rights Officer within 60 days of the incident. You can file by mail, phone, fax, or email. The Civil Rights Officer can also help you file the grievance.

To request aids and services or to file a grievance:

Greg Parra, Interim Director  
1015 6<sup>th</sup> Street  
Del Norte, CO 81132  
Phone: 719-657-3381  
Fax: 719-657-2997  
Email: [greg.parra@state.co.us](mailto:greg.parra@state.co.us)

You can also file a civil right complaint with the Department of Health Care Policy and Financing:

Civil Rights Officer 1570  
Grant St  
Denver, CO 80203  
Phone: 303-866-6010 (State Relay 711)  
Fax: 303-866-2828  
Email: [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us)

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, online at [ocrportal.hhs.gov/ocr/smartscreen/main.jsf](https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf), or by mail, phone, fax, or email.

Office for Civil Rights  
U.S. Department of Health and Human Services 1961 Stout  
Street, Rooms 08-148  
Denver, CO 80294  
Telephone: 800-368-1019 (TDD: 800-537-7697) FAX: 202-619-3818  
Email: [OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov) Learn more at [hcpf.colorado.gov](https://hcpf.colorado.gov).

You can also file a complaint with the Colorado Department of Human Services  
[cdhs.colorado.gov/contact-cdhs](https://cdhs.colorado.gov/contact-cdhs)  
303-866-3275  
[Cdhs\\_clientservices@state.co.us](mailto:Cdhs_clientservices@state.co.us)

